

Terms and Conditions

RHB Mastercard Transit Offer: Mainland China (Tourist Exclusive)

Offer Period: 1 April 2026 to 31 March 2027 (inclusive), or until the total cashback quota is reached.

1. Offer Overview

Eligible Mastercard cardholders can enjoy up to a **100% rebate** on public transport fares in participating cities.

- **Cashback Cap:** Maximum **CNY 20** per card.
- **Frequency:** Limited to **once per card, per quarter** during the promotion period.
- **Availability:** Awarded on a **first-come, first-served** basis according to the monthly quota.

2. Participating Cities & Transport Modes

- **Beijing:** Subway (tap in/out).
- **Chengdu:** Metro and Bus (contactless payment).
- **Guangzhou:** Subway (contactless payment).
- **Shanghai:** Subway (tap in/out).

3. Eligibility

- **Card Types:** Consumer Debit and Credit, Business, Corporate, Prepaid, and various premium tiers (Gold, Titanium, Platinum, World, World Elite).
- **Issuing Markets:** Only cards issued in the following regions are eligible:
 - American Samoa, Australia, Bangladesh, Bhutan, Brunei, **Cambodia**, Cook Islands, Fiji, Hong Kong (including Citibank Mastercard), Indonesia, Japan, Laos, Macau, Malaysia, Maldives, Mongolia, Myanmar, Nepal, New Zealand, Northern Mariana Islands, Philippines, Samoa, Singapore, South Korea, Sri Lanka, Taiwan, Thailand, Vanuatu, and Viet Nam.
- **Exclusions:** Cards issued in countries or regions not listed above are excluded.

4. Redemption Instructions

- **Payment Method:** Use an eligible Mastercard to tap in/out or pay via contactless terminal.
- **Currency:** Transactions must be paid in **CNY**.
- **Cashback Fulfillment:** The rebate will be credited to the card account before the end of the month following the eligible transaction. While calculated in CNY, it may be credited in the card's local currency.

5. Key Terms & Conditions

- **Refunds:** If a transaction is refunded, it will not count toward the promotion, and Mastercard may forfeit any issued cashback.
- **Account Status:** Cards must be valid and in good standing (not canceled, frozen, or overdue) at the time of crediting.
- **Liability:** Mastercard is not responsible for the transit services provided by the merchants and reserves the right to amend or terminate the offer at any time via public announcement.

General Terms & Conditions

- Offer is valid only with full payment made by a valid Mastercard card issued in Asia Pacific unless otherwise stated.
- Promotions and offers cannot be claimed after the purchase is completed.
- All promotions and offers are valid while stocks last. Offers are subjected to availability are not valid in conjunction with other offers, discounts, promotions, e-vouchers, e-coupons, privileges or purchase of gift certificates, membership privileges, unless otherwise stated. The Mastercard card used to book the reservation of service must be presented at check-in, and for payment upon check out.
- Discounts, vouchers, and privileges, including Birthday Treats, are non-transferrable and are not exchangeable for cash, credit, in full or in part.
- Offer cannot be redeemed or exchanged in cash. Offers listed, where applicable, are in Local Currency, unless otherwise stated.
- Offers acceptability and honoring is subject to Force Majeure wherein any execution or delivery of any of the services committed through this program is hampered beyond its reasonable control, such as but not limited to, strikes, labor controversies, Acts of God, fire, flood, war, lightning, earthquake, collapse of structure, embargoes or Government orders or restrictions or policies etc., the affected merchant shall be excused for non-performance of its obligation during the period such cause continues to exist.
- All feedback regarding the outlets, and/or service related to the offers should be directed to the merchant's outlet immediately.
- Offers may be subject to prevailing government taxes and service charges where applicable. For promotions with a minimum purchase requirement, the minimum purchase amount does not take into account of taxes and fees, unless otherwise stated.
- Any tax or other liabilities or charges payable to the government or any other statutory authority/body or any participating establishment, which may arise or accrue to the Qualified Customer, shall be solely borne by the Qualified Customer.
- Offers shall not be available wherever it is prohibited under law and/ or cannot be made/ continued for any reason whatsoever.
- Information is correct at time of publish. Mastercard makes no representation or warranty whether express or implied, and accepts no responsibility or liability for the completeness or accuracy of the information.
- Mastercard assumes no responsibility for any loss or damage or expenses arising in connection with the offers, howsoever arising, including without limitation, from any late or non-notification, any error in computing, technical hardware or software breakdown, malfunctions or defects, failed, delayed or incorrect transactions, or lost or unavailable network connections, or any notice that is lost or misdirected, which may affect a cardholder's eligibility in the offers.
- Mastercard makes no representation to the quality or performance of the goods and services provided by the merchant in connection with the offers. Mastercard will not be responsible for any injury, loss or damage suffered as a result of the redemption of the offer or usage of the goods and services.
- Merchant may impose conditions for the redemption of goods or services. Information is correct at time of publish.
- Mastercard will not be responsible for any injury, loss or damage suffered as a result of the redemption of the offer or usage of the goods and services.
- Mastercard is not an agent of the merchant. Any dispute about the quality or service standard must be resolved directly with the merchant.
- Mastercard reserves the right to vary or amend the terms and conditions governing the promotions without notice, or withdraw or discontinue the offers at any time without any notice or liability to any party.
- Offers are subject to the individual merchant's terms and conditions. Mastercard cardholders are advised to check with the relevant merchant(s) concerned.
- Offer conditions are subjected to change without prior notice.
- Other terms and conditions apply.